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# CONTRACT

February 7, 2006

Prepared for:

Jefferson County 911 Jefferson County, Indiana

To Provide:

Software License and Interface



• 567 W. Westfield Blvd. • Indianapolis, IN 46208 • Phone (317) 259-0105 • Fax (317) 259-1423 • www.wthengineering.com •

#### **OVERVIEW**

Jefferson County 911 (the "Client") is in need of certain mapping or GIS related products and services. WTH Technology (the "Company") is a provider of such products and services. This contract defines the scope of products and services to be offered by the Company and the compensation to be paid by the Client.

#### **DESCRIPTION OF PRODUCTS AND SERVICES**

#### Think GIS TM Software

The Client will be provided with (3) Think GIS<sup>TM</sup> license(s). This software may be installed on stand alone computers or on a server but use of the software is limited to (3) computer(s). Each computer where Think GIS<sup>TM</sup> is used must be registered with The Company. The hardware/system requirements for using the Think GIS<sup>TM</sup> software are as follows.

| SYSTEM REQUIREMENTS   | MINIMUM   | RECOMMENDED  |  |
|---|---|--|--|
| Operating System**  | Win 98 SE, WinNT 4.1, Win2000, WinXP  | Windows XP   |  |
| Processor   | Pentium or equivalent   | Pentium 4 (2 GHz or faster)  |  |
| Memory (RAM)  | 128 MB  | 512 MB   |  |
| Available hard disk space required on server or stand alone computers         | 500 MB for software + map layers. Plus 2 to 80 GB for digital aerial photography images depending on coverage area and resolution | 80 GB (Based upon Digital Aerial<br>Photography needs)   |  |
| Available hard disk space required on workstations when data stored on server | Less than 50 MB   |  |  |
| Video   | 15" monitor capable of displaying 16 bit color at 800 X 600 resolution or better  | 17" monitor, 16 bit color, 1024 X 768 resolution   |  |
| Internet Access<br>(Required for support services)                            | Dial-up connection with minimum connection speed of 46K   | DSL/T1 Connection  |  |
| Other   | CD drive, mouse, keyboard   | Laser Printer (with 96 MB of internal memory)  Or Color Printer (with 128 MB of internal memory) |  |

<sup>\*\*</sup>All computers must be current on all Microsoft Windows Critical Updates and Service Packs.

### Delivery with Existing County Layers (Jefferson County, Indiana)

Think GIS<sup>TM</sup> will be delivered with the following data sets/layers as authorized by the County. Each layer has been positioned on the map to line up with each other and with the digital aerial photography. Other layers may be available.

- Aerial Photography
- Roads, Highways, Railroads
- Addresses

- County and Township Boundaries
- Water
- Other Think GIS<sup>TM</sup> layers

#### 911 Interface

The Company will interface the Client's mapping software directly with the Client's Emergency 911 system so that a map will automatically be displayed with each 911 call enabling dispatch to locate the caller on the map. The 911 interface will require the cooperation of the Client's 911 service provider. The County will be responsible for any charges imposed by the 911 service provider. In order to implement this interface, the County's 911 provider must make available a local connection point that provides an ALI stream of data with each 911 call.

Wireless Compliance: In addition to automatically locating regular land-based 911 calls, Think GIS<sup>TM</sup> can also automatically locate wireless 911 calls. For Phase I calls, Think GIS<sup>TM</sup> can pinpoint the incoming address associated with the tower or antenna that received the call. An optional coverage area can also be indicated. For Phase II calls, Think GIS<sup>TM</sup> can pinpoint the approximate Longitude/Latitude coordinate of the caller. This interface assumes that the 911 provider includes the tower address (Phase I) or X, Y coordinate (Phase II) somewhere in the ALI data stream. Think GIS<sup>TM</sup> can be configured in the field to adapt to any ALI format.

**On-Site Installation and Training** 

When the project is completed, the Company will install the software and all data files onto each department's existing computers and setup each workstation with a strategy of sharing data with the other departments. The Company will provide on-site training to instruct the Client on use of the software for their specific applications.

Think GISTM Maintenance and Support

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The Company will provide the following services as part of an annual maintenance and support agreement. These services are to be paid for at the beginning of each 12 month period.

Software Upgrades

Any enhancements made to the Think GIS<sup>TM</sup> system during the term of the customer support agreement will be automatically uploaded (via the synchronization process) to the Client's computer(s) as they become available.

Phone Support

Toll Free phone support will be provided for one representative from each department, during regular business hours. Phone support will include answering questions regarding the software and making changes to the system configuration to adapt to the Client's changing needs.

Off Site Data Backup

The Company will maintain a backup of any Map Data transferred via the synchronization process. This data can be restored to the Client's computer(s) at their request.

Pre-Contract Technical Counsel

The Company will assist the Client in any pre-contract technical decision that needs to be made regarding digital data interfacing with the Think GIS<sup>TM</sup> GIS system. The Company's wide range of experience will aid the Client in making efficient decisions for the Client and the Think GIS<sup>TM</sup> product.

<u>UDXTM</u> (<u>Universal Data Exchange Network</u>) Subscription

This service will make it possible for departments not connected to a central network (i.e. remote users) to share data with other departments and receive Think GIS™ program updates on a regular basis. Remote users who have Internet access on their computer will be able to automatically connect to the Company's server and send or receive map updates. With this in place, any user responsible for maintaining one or more layers can upload their changes to a remote server and all other users will be able to download these layers so that they are upto-date on a regular basis. This option does not require the Client to have a network, simply an Internet connection. The Company will work with the staff to achieve a desirable method of updating information.

## **DELIVERY AND INVOICING SCHEDULE**

|   | Delivery Date from<br>Contract Signing | Description               | Invoice Date from Contract Signing | Amount                 |
|---|--|---------------------------|------------------------------------|------------------------|
| Delivery                                | 60 Days                                | (3) Think GIS™ License(s) | 30 Days <sup>(1)</sup>             | \$1,500.00             |
| Delivery                                | 60 Days                                | Think GIS™ 911 Interface  | 30 Days <sup>(1)</sup>             | \$ 5,000.00            |
| Total GIS Cost                          |  |                           | TOTAL                              | \$ 6,500.00            |
|   |  |                           |                                    |                        |
| Annual Customer Maintenance and Support |  |                           | 30 Days                            | <sup>(2)</sup> \$ 0.00 |

<sup>(1)</sup> The Company will invoice the customer on a monthly basis based on the number months until the project is completed. The dates to the final completion date will begin after the signing of this contract and the delivery of all source materials by the Client. The delivery and invoice dates will be reviewed once the contract is signed and may be adjusted if needed.

(2) Customer Maintenance and Support is provided for under the current agreement.

## LIMITATION OF LIABILITY

In no event shall either party be liable to the other for any indirect, special, or consequential damages or lost profits arising out of or related to this agreement or the performance of breach thereof, even if such party has been advised of the possibility thereof.

The Company takes no responsibility for the accuracy of source data provided by the Client or for any errors resulting from any inaccuracies. It is the responsibility of the Client to review the data for accuracy.

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# SIGNATURE PAGE

IN WITNESS WHEREOF, the parties have executed this Agreement as of this 3rd day of bruning 2006.

| Company:                   | Client:                                 |
|----------------------------|---|
| WTH Technology             | Jefferson County 911                    |
|                            | Jefferson County, Indiana               |
| Signature: Name: Rex Jones | Signature: Michael A. Frazier           |
| Title: President           | Title: LOMMISSIONES, Tresident          |
| Date: 2/3/06               | Date:                                   |
|                            | Signature: Juli Berry Name: Julie Berry |
|                            | Title: Lommissioner                     |
|                            | Date:                                   |
|                            |   |
| Signature:                 | Signature:                              |
| Name:                      | Name: JE99 SiNders                      |
| Title:                     | Title: Lammissioner                     |
| Deter                      | 02/03/01                                |



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